



Company Policy Statement

IPF Entertainment Ltd are the operator of The Irish Open. IPF Entertainment Ltd are committed to providing an unrivaled customer experience for live poker events. The Company is an equal opportunity employer and maintains a work environment in which all employees and contractors are treated with respect and dignity. We have implemented all of the various measures necessary to provide a safe, fair, and secure environment for players, guests, staff, and contractors.

General Policy

Any action or behaviour that is seen or, in our sole discretion, thought to be abusive or threatening in any way, will not be tolerated, and any person(s) committing such action may forfeit the right to continue their participation in the Event, and may be requested to leave the premises.

We operate a zero-tolerance policy for discrimination and harassment based on, or because of, an individual's race, colour, religion, sex or gender, national origin, ancestry, age, mental or physical disability, medical condition, or any other reason prohibited by law. Any discrimination or harassment of another individual will not be tolerated and person(s) may forfeit the right to continue their participation in the Event, and may be requested to leave the premises.



Any criminal activity will not be tolerated during the Event and appropriate security measures will be taken to prevent such activity from taking place during the Event and to immediately stop such activity from happening once detected. Any person(s) identified by us as being involved in or connected with any suspected unlawful activity will forfeit the right to continue their participation in the event and will be requested to leave the premises with immediate effect.

IPF Entertainment Ltd reserves the right to take any other action against such person(s) as it deems appropriate in its sole discretion, including but not limited to, reporting such activity to An Garda Síochána (Irish police).

IPF Entertainment Ltd reserves the right to prevent, based on its sole discretion, any person(s) from attending any event for security reasons, including, but not limited to, a person(s) previous involvement in security incidents.

IPF Entertainment Ltd shall utilise a confidential reporting facility to ensure all security incidents are fully investigated. Any criminal evidence identified or collected during any internal investigation may be presented to An Garda Síochána to assist them in their investigations.

Spectators

Any person who enters any area during the Event has to be over 18 years of age. Challenge 21 procedures will be applied at the Event. The Challenge 21 procedures also apply to staff and contractors, inclusive of the venue staff and contractors. Security is instructed to strictly enforce Challenge 21 procedures.

Registration Guidelines

All players who intend to play any tournament must firstly register their details with our Tournament Management System, K-Holdem. All players must have valid Picture Identification in order to play at this Event.



By using the KHoldem System you will need to provide us with certain personal details about yourself for the purpose of registering with and opening an account. You acknowledge and warrant and undertake to ensure that your personal information relating to your K-Holdem account will be correct and up to date at all times. Please see our Privacy Policy for more information on how we use such personal data.

Please note that as your buy-in amount will be included in the Tournament prize pool, once a Tournament begins, you will not be permitted to cancel your reservation for that Tournament nor will you will be refunded the Tournament buy in amount should you fail to participate in the Tournament. If you win a prize amount in a Tournament, you will be asked for your K-Holdem Details and Valid Picture ID and the appropriate prize amount will be allocated to you. You will be issued with a receipt indicating which Tournament you participated in together with your ranking in that Tournament, and the prize money that you have won. Following any registration, we may, at our absolute discretion, refuse you entry to any of the Events, disable your K-Holdem account and deny you entry to the venue.

Use of Logos and Branding

You hereby agree to abide by our events branding guidelines located [here](#).

PSLive Sign-Up Integration

As the sole rights holder and operator of the Irish Poker Open, IPF Entertainment Ltd reserves the exclusive authority over all registration protocols and systems used during its events. While IPF Entertainment Ltd operates its own Tournament Management System (K-Holdem), it may, at its discretion, implement the PokerStars PSLive registration system as an additional/alternative mechanism to streamline live tournament registration, enhance customer service, and align with global poker operational standards.



PSLive System Usage

Where the PSLive system is deployed, players are required to:

- Create and maintain a valid PSLive Account with up-to-date, accurate personal information.
- Present their PSLive Card when registering at the event. This card acts as a unique tournament identifier.

Participation in Irish Poker Open events through the PSLive system constitutes acceptance of the [PokerStars Live Terms & Conditions](#). However, IPF Entertainment Ltd retains full control and final decision-making authority over all operational, disciplinary, and eligibility matters relating to its events, irrespective of third-party system use.

Data Handling and Operational Oversight

By engaging with the PSLive system at the Irish Poker Open:

- Players consent to the secure and limited sharing of their registration data between PSLive and IPF Entertainment Ltd for the sole purposes of tournament management, prize processing, and compliance.
- All data will be handled in accordance with IPF Entertainment Ltd's own Privacy Policy, and subject to any applicable data protection laws.

Reservation, Cancellation, and Refund Policy

As stated in our general policy and reinforced here:

- All tournament buy-ins processed through PSLive are non-refundable once a tournament has commenced. Refunds prior to the tournament start are subject to IPF Entertainment Ltd's discretion and may require a 48-hour cancellation notice.



- IPF Entertainment Ltd reserves the right to deny participation, disqualify players, or void PSLive reservations if any breach of Irish Poker Open rules, PSLive conditions, or local laws occurs.

Legal Disclaimer

Use of any third-party registration system, including PSLive, does not confer any rights to those systems or their operators over the Irish Poker Open name, brand, intellectual property, or operations. All rights, branding, and commercial authority reside solely with IPF Entertainment Ltd.

All players are encouraged to review both this Company Policy Statement and the [PSLive Terms of Service](#) for a complete understanding. However, where any ambiguity or conflict arises, IPF Entertainment Ltd's policies, procedures, and decisions shall take precedence in all matters concerning the Irish Poker Open.

Image rights and Appearance on TV Webcast Tables and Outer Tables

We reserve the right to photograph, televise, webcast and record any part of any Event at any time, including your participation in it, and to broadcast, distribute, and make the same available throughout the world in any media without limit in time. You hereby acknowledge and agree to our right to use your Contribution (as defined in Intellectual Property Rights) in the unlimited and unrestricted manner set out in this section. Pursuant to this requirement to exhibit any part of the Event, you agree to sit at a poker table which has been created for the purpose of televising or webcasting the Event or any other table at the venue which may be subject to photography and video.

There is a no-smoking policy that applies to all participants at the tables, and this includes the prohibition of e-cigarettes.

You hereby agree to abide by our events Appearance Rights located [here](#)



Privacy Policy

IPF Entertainment Ltd is strongly committed to the protection of your privacy and the security of your personal data. All information collected will be kept strictly confidential and will not be sold, reused, rented, loaned, or otherwise disclosed. Any information you give to IPF Entertainment Ltd will be held with the utmost care and will not be used in ways that you have not consented to.

We wish to inform you of how we handle and secure your personal data. This privacy statement applies to the collection and processing of personal data of (potential) visitors to (the website of) Irish Poker Open; anyone buying our products, and anyone participating in our events.

When you visit our events or website, order or purchase Irish Open's products or services or when you contact the Irish Open team, IPF Entertainment Ltd will collect personal data from you. The collection of your personal data is essential to enable us to offer you our services. We may also use your personal data to personalise and improve your experience with our services and/or products and to provide you with information from time to time.

Why do we collect your data?

As a Company operating a poker festival, we need to collect and process your data for:

- Normal administrative and business purposes, such as those used for the efficient operation of running a poker festival;
- Name, date of birth, country of residence, details of your identity document, your contact details (such as address, place of residence, telephone number, and e-mail address)
- To provide you with information and updates about promotional offers and our products and services, where you consented to;



- Transaction data in case of cashless payments and bank transfers, including the IBAN number.
- To comply with our legal and regulatory obligations;
- To pursue our legitimate business interests such as the prevention and detection of fraudulent activities, fraud attempts, and the provision of the relevant evidence detected;

We only collect and process data and information that you provide to us voluntarily or in response to a specific request, or such data that derives therefrom, or we otherwise can obtain from you.

Where we intend to process your data for one or more lawful purposes other than for which it was collected, we will provide you with information on such purpose of the process and any other relevant details. If any further process requires your consent, we will not start processing until we have explicitly obtained your consent.

Data Protection

You acknowledge that by registering, we will process your personal data to the extent necessary to organise the Event and your participation. This processing is necessary for the performance of a contract with you. To the extent that any images are captured of you, such personal data in these images will be processed in accordance with our legitimate interests to promote our Events. If we wish to use you specifically, then any such personal data will only be processed where we have obtained your consent.

Information Sharing, Disclosures, and Recipients

Specific Disclosures. We may disclose your personal information as follows:

- to any recipient if required to do so by law or by regulatory authority;
- to any regulatory body or licensing body or authority;
- to third parties for the purposes of settling or making payments in relation to any winnings you may be entitled to from participating in an Event;



- to third parties who provide services to us or on our behalf;
- to any third party that purchases us or our business or any part of us or our business;

if we believe in good faith that such action is necessary:

- to comply with any law or comply with legal process served on us;
- to protect and defend our rights or property;
- for the purposes of disaster recovery.

Commercial Communication

IPF Entertainment Ltd likes to get in touch with you about our products and services, for example by e-mail, post, SMS or other communication channels. You have the right to withdraw your consent at any time and stop receiving further commercial communication from us by using one of the following options:

- By clicking on the 'unsubscribe' link at the bottom of emails sent from IPF Entertainment Ltd
- By contacting info@irishpokeropen.com and indicating to IPF Entertainment Ltd that you no longer wish to receive commercial information from IPF Entertainment Ltd.

When you unsubscribe from receiving commercial communications, we will remove you from the mailing list as soon as possible, which is normally within 3-7 working days. Due to processing time and production schedules, you may still receive communications that were already in production during this timeframe.



How do we protect your personal data?

IPF Entertainment Ltd has taken appropriate technical and organisational measures to protect your personal data against loss and against any form of unlawful processing. We protect your personal data in various ways, including secure storage. Our security contains provisions on the organisation of the security of personal data, such as physical security, access management, employee authorisations, maintenance and development of systems, emergencies, monitoring, and periodic security testing.

Fire Safety and Evacuation Procedures

In case of an emergency evacuation, please follow the instructions of the Security Staff. It is each person(s) responsibility to make themselves aware of the Fire Escapes within the premises. Do not try to turn electrical items off; leave the area in good order and ensure cables are not blocking or causing obstructions to the escape routes. Ensure all persons report to their respective department heads as soon as they arrive at the evacuation point or RV. The main RV point is directly outside the main venue near the gated entrance.

CCTV Cameras

For our tournaments we utilise all of our camera/ recording systems throughout the venue. These images are automatically deleted after 8 weeks, unless there is an incident, in which case the term is extended under strict conditions.

Miscellaneous

Enforcement: You should note that we (or an authorised party acting on our behalf) shall have the right, in our sole discretion, to take all such action as we deem reasonable to enforce the terms and conditions of the above policy at all times.



Indemnity: You agree to indemnify us and our assignees against all and any costs, claims, expenses and liabilities (including without limitation, legal fees and any sums paid on the advice of counsel) resulting from breach by you (or anyone acting under your authority) of any of the representations, warranties and/or undertakings on your part contained in this policy.

Assistance: To the extent that we or our partners want you to participate in any promotional marketing or interviews with external trade press or other third parties, we will seek your written consent in advance.

Amendments to Tournament rules: We reserve the right to add or amend any Tournament or Event rules, as we deem appropriate and any such changes will be notified on our site or to you, following any such amendment(s). Your continued participation in the Event following such amendment and notification shall serve as your acceptance of the same.

Settlements: You acknowledge and agree that players at the final table of the Tournament are only permitted to discuss any form of settlement deal or redistribution of any remaining prize pool whilst seated at the table, and that an appointed tournament representative must be present during any discussions and subsequent decisions related to prize pool redistribution will be made public.

Right to cancel: We reserve the right to cancel or alter any Event or Tournament at our sole and absolute discretion.

Observation of rules: You agree to abide by the TDA Poker Rules, and in certain circumstances, these rules can be superseded by gaming regulations. Any changes to the rules will be posted on the Event website and announced to the players during the Event. Refusal of entry: We reserve the right to refuse any person entry into any Tournaments as well as the Event area(s) for any reason. Individuals who are excluded by the Tournament sponsor, partner, or venue are not eligible for entry into any Tournaments or Events area(s).



No-transfers: Prizes and entries are non-transferable. Winners are responsible for payment of any and all taxes, licenses, registrations and other fees associated with Tournament prizes. If prizes are being paid through wire transfer, players will be required to provide identification documentation to comply with international anti-money laundering regulations.

Disqualification: We reserve the right to disqualify any person from all Tournaments and/or to request the removal of such persons from the Event area(s) for reasons including but not limited to the Player breaking any Tournament or Event rules, being overly intoxicated, being abusive towards any person attending the Event, or any similar behaviour which in our reasonable discretion is unsuitable or inappropriate during the Event. If you are disqualified from a Tournament, you shall forfeit your entire buy-in and shall not be entitled to any Tournament prize monies or any other prize consideration that you may have qualified for at the point of disqualification.

Force Majeure: We shall not be liable for any delay or failure in performing our obligations to you under this Agreement, including (but not limited to) any obligation to offer a guaranteed prize pool, due to reasons outside our reasonable control, including (but not limited to) the following: (a) fire, storm, flood, earthquake, adverse weather conditions or other Acts of God or natural disasters; (b) disease, epidemic or pandemic (such as in particular COVID-19), contamination or public health issues; (c) accidental damage, war or the threat of or preparation of war, acts of terrorism, explosions, riot or other manifestation of civil disorder, civil commotion or civil war; (d) strike, lockout or other forms of labour difficulties; (e) voluntary or mandatory compliance with any law, act, order, rule or regulation of any Court, government agency, competent authority or public authority (including a failure to grant any license or consent needed or any change in the law or interpretation of the law); (f) an absence of power or other essential services, failure of the internet, failure of technical facilities or failure or delay of transportation; (g) non- performance by suppliers and/or sub-contractors arising through no fault of our own; and/or (h) any other cause or event beyond our reasonable control. Without prejudice to the generality of the foregoing you acknowledge and agree that we may take such measures as we consider appropriate in relation to any Event in response to the COVID-19 virus, including without limitation running live, land-



based Tournaments online, excluding infected persons or altering, modifying or cancelling Tournaments or entire Events in response to the need to protect the health of individuals, control the spread of the virus or comply with local regulations.

Amendments: We reserve the right to change the terms of this Policy at any time; therefore, you should review the most updated version each time prior to your participation in any Tournament.

Limitation of liability: You agree that other than as required by applicable law, we shall not be liable to you for any losses, damages, claims or other expenses arising from this Policy. **Taxes:** You agree that you are solely responsible for the payment of any income or similar taxes or related payments imposed or levied by any applicable jurisdiction or any governmental authority therein or thereof on any prizes, fees or other amounts paid to you, and you indemnify us and shall keep us fully and effectually indemnified from and against any liability or expense in connection with such taxes or other payments.

Governing law: The terms of this Policy shall be governed by and construed in accordance with the laws of The Republic Of Ireland. You agree that any dispute concerning or arising out of this Policy will be decided by The Republic Of Ireland courts. Nothing in this Clause shall limit the right of IPF Entertainment Ltd and its partners to take proceedings against you in any other court of competent jurisdiction, nor shall the taking of proceedings in any one or more jurisdictions preclude the taking of proceedings in any other jurisdictions, whether concurrently or not, to the extent permitted by the law of such other jurisdiction.

Official Language: The English-only rule will be enforced at all tables during play. Participants who violate this rule will be subject to a penalty, including disqualification.



Amendments to this Policy Document

IPF Entertainment Ltd may amend this policy statement from time to time. You can always view the latest version of this policy statement at www.irishpokeropen.com/companypolicy. We advise you to check regularly to ensure that you have the latest version of the policy statement, and in any event, at the time when you submit personal data to IPF Entertainment Ltd.

This privacy statement was last amended on 21.10.2025.

